

## Informing Individuals about Nondiscrimination and Accessibility Requirements

Renew Home Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Renew Home Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Renew Home Health

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Freda Kelley, Civil Rights Coordinator

If you believe that Renew Home Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Freda Kelley, Civil Rights Coordinator, 1021 Washington Ave, Fort Worth, TX 76104  
Phone 866-841-3044, Fax 817-921-6407, email: [Freda@renewhomehealth.com](mailto:Freda@renewhomehealth.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Freda Kelley, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-866-841-3044 (TTY: 1-800-735-2989 or 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-841-3044 (TTY: 1-800-735-2989 or 711). )번으로 전화해 주십시오.

ھمصلال مٲكبل او 1-866-841-3044 (TTY: 1-800-735-2989 or 711) مقرب لصتا .ناجملاب لكل رفاوتت ءىوغلللا ءءعاسملا تامءخ نإف ،ءغلللا ركذا ثءءت تنك اذا :ءظوح

تسءىم تفم تامءخ ىك ءءم ىك نابز وك پآ وء ،سىءءتلوب وءرا پآ رگا :راءربخ

لاك - سىءباىك .. 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

ءء्यान ء: य ء आप हءी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-866-841-3044 (TTY: 1-800-735-2989 or 711). पर कॉल कर।

1-866-841-3044 (TTY: 1-800-735-2989 or 711) ساءء ءىرىگب .امش ىارب ناگىار ءروصب ىنابز ءال ىهسء ،ءىنك ىم وگءفگ ىسراف نابز هب رگا :هءوت هارف ىم ءشاب .اب .

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

યુ ના: જો તમે જરાતી બોલતા હો, તો િન: ્રુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છ. ફોન કરો 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-841-3044 (TTY: 1-800-735-2989 or 711).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-866-841-3044 (TTY: 1-800-735-2989 or 711). まで、お電話にてご連絡ください。

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ແຈ້ງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-866-841-3044 (TTY: 1-800-735-2989 or 711).